



# Smart Citizens, Smarter State: The Technologies of Expertise and the Future of Governing

*Beth Simone Noveck*

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Governments make too little use of the skills and experience of citizens. New tools—what Beth Simone Noveck calls technologies of expertise—are making it possible to match citizen expertise to the demand for it in government. She offers a vision of participatory democracy rooted not in voting or crowdsourcing but in people's knowledge and know-how.

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